



June 30, 2010

U.S. Small Business Administration  
DPCE Central Office Duty Station  
Parkview Toers, 10<sup>th</sup> Floor  
1150 Fire Avenue, Suite 1001  
King of Prussia, PA 19406

Attn: Mr. Joseph Donnini, Chief  
Division of Program Certification and Eligibility

Dear Mr. Donnini:

I am Kristen Dean, Property Manager, for the Cohen Companies, a commercial property management firm located in Rockville, Maryland. My organization and I have had the distinct opportunity of contracting with Joy Anderson of JRA & Associates contracting, LLC in the recent past. It is a pleasure to work with Joy. We have been pleased with the quality of the work provided by JRA & Associates for the contracted plumbing and HVAC services. The employees have been respectful and the work has been completed consistently on time, and within budget. I truly believe they are a company that is dedicated and committed to providing quality plumbing and HVAC services to their customers.

Please feel free to contact me at 301-692-1900, should you find it necessary to inquire further into our commitment to contract with JRA in the future, when they are officially certified to participate in the SBA's 8(a) Program.

Respectfully submitted,

  
Kristen Dean  
Property Manager